Mayor of the West Midlands | West Midlands Combined Authority

Role Description

Role Title/Office Holder:	Mayoral Commissioner for Health, Well-being and Public Service Reform
Authority to appoint:	Mayoral Appointment
Location:	16 Summer Lane or other site/location
Responsible to:	Mayor of the West Midlands
Key working relationships: (internal)	Mayor of the West Midlands Statutory Deputy Mayor WMCA Mayoral Office WMCA Office of Public Service Innovation WMCA Chief Executives Office Portfolio Management Office WMCA Boards and Committees
Key working relationships: (external)	West Midlands Fire and Rescue Service Race Equity Taskforce Homelessness Taskforce
Term of Office	Commissioners are appointed for a defined term and have tenure linked to the mayor's term of office
Remuneration (TBC)	To be considered by the Independent Remuneration Panel and agreed by WMCA Board on 11 September 2026
Time Commitment:	Two and a half days per week
Formal Delegations	None
Establishment	Mayoral Power to appoint commissioners under the English Devolution and Community Empowerment Act 2026
Area of competence	Health, well-being and public service reform

Purpose of the Role

To have oversight of:

- Public Service Innovation [to include the transfer of West Midlands Fire and Rescue Authority to WMCA].
- Two WMCA taskforces [Race Equity and Homelessness]
- The Mayor's Community Action Plan

The Commissioner will:

- provide specialist expertise and experience to support the Mayor in achieving his policy outcomes and priorities.
- act on behalf of and under direction of the Mayor and may exercise delegated functions where permitted.

Responsibilities

Oversight of Mayor's Community Action Plan to include:

- High Streets

- Homelessness
- Crime and Anti-Social Behaviour
- Public Health
- Community Cohesion
- Road Safety

Oversight of Public Service Innovation to include:

- Transfer of the West Midlands Fire and Rescue Authority

Oversight of two WMCA taskforces:

- Race Equity
- Homelessness

Accountability and Scrutiny

The WMCA Local Scrutiny Committee will have continuous oversight of conduct and performance of the commissioner, and the commissioner must attend, provide evidence, and comply with scrutiny mechanisms.

The Local Scrutiny Committee will have the power to recommend removal of the commissioner from their post where specific criteria apply

Operational

The Commissioner may support the mayor and statutory Deputy Mayor by attending local, national and even international events where necessary.

The Commissioner will support the Mayor and statutory Deputy Mayor by:

- Leading or supporting in the development and delivery of priorities, programmes or projects.
- Providing expert support and advise in relation to the development of strategies, policies and reports.
- Providing specialist advice to the Mayor.
- Convening partners and stakeholders.
- Representing the mayor in forums and with the media, with all media engagements to be coordinated with Mayoral office.
- Advocate on behalf of the Mayor when this is related to furthering the overall objectives of the WMCA.
- Work alongside councillors and attend committee meetings, including the WMCA Board when appropriate.

Support

Support for the Commissioners will be provided by the Mayor's Office. This will include diary and logistical support.

Coordination between the Mayor and the Commissioners will be provided by the Mayor's Chief of Staff to ensure that the work of Commissioners best supports the Mayor's policy outcomes and priorities. This will include regular meetings

Other

The role of Commissioner sits outside the officer structure but must adhere to the same conduct and standards including maintaining public confidence, managing public money, integrity and ethical standards.

A commissioner is not an employee of the WMCA, however when in receipt of an allowance will be entitled to pension contributions in respect of such allowance

A commissioner is expected to abide by the Members code of conduct or any equivalent in future regulation and expected to abide by the Nolan principles.

Commissioners are accountable to the Mayor but should cooperate with members, officers, and overview and scrutiny.

The role will be politically restricted, in accordance with the definition contained within the Local Government And Housing Act 1989

Core Expectations	
Health, Safety & Wellbeing	The Commissioner will have a duty to take reasonable care for the health, safety, and wellbeing of themselves and of other persons who may be affected by their acts or omissions at work; and co-operate with the WMCA so far as is necessary to enable it to successfully discharge its own responsibilities in relation to health, safety, and wellbeing.
Equality & Diversity	Promote and champion equality and diversity in all aspects of the role.
Learning & Development	Participate in and take responsibility of any learning and development required to carry out this role effectively.
Performance Management	Actively engage in the performance management process and take responsibility for managing performance outcomes.
GDPR	Ensure the reasonable and proportionate protection, processing, sharing, and storing of WMCA information in accordance with the relevant legislation, corporate policies, and in the best interests of the data subjects (Data Protection/GDPR), the WMCA, our partners, and the West Midlands, in all aspects of the role.
Adherence to Policies	Be aware of and comply with all organisation policies.
Other	There may be a requirement to work outside normal office hours on occasion, including a requirement to work within stakeholder and partner offices within the WMCA constituent area on a regular basis.

Values

Our culture is underpinned by what we do and how we do it. Our behaviours outline the ways we need to work to deliver success, become truly inclusive, and make the organisation somewhere where everyone can give their best contribution.

Value	Competency	Behaviour
Collaborative	Team Focussed	Works as part of team, managing and leading.
	Service Driven	Customer, resident, and partner focussed.
Driven	Empowered & Accountable	Takes ownership and leads when needed.
	Performance Focused	Ambitious and going the extra mile.
Inclusive	'One Organisation' Mindset	Believe in each other's expertise.
	Open & Honest	We do what we say we are going to do.
Innovative	Forward Thinking	Embrace change and open to new possibilities.
	Problem Solving	Go for clear and simple whenever possible.

Additional Post Requirements

Essential Car User		Politically Restricted Post		Disclosure and Barring Service (DBS)				Vetting	
Yes ☐	No ☐	Yes ☐	No ☐	Basic ☐	Standard ☐	Enhanced ☐	None ☐	Yes ☐	No ☐